New Functionality Update

9th February 2023 / release 2.29.0





Introduction

- Please share this 'New Functionality Update' with your colleagues in order to make sure everyone in your organization is aware of the latest changes and added functionalities.
- 2. The new version 2.29 is scheduled to be released 23 February 2023 at 22.00hr. A 30-60 mins downtime is expected.
- 3. This document is available on the customer support page, via the 'Support' button within EVC-net

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- 2. Payment
- 3. UI improvements
- 4. Bug fixes



Charging Station Management

Charging station management

#1 Add additional station location info

Target users: CPO/ System users Product: EVC-net / ECQ App

Are drivers having difficulty finding your charging stations? Now, you can add additional location information to the charging point data. This piece of info will be visible in the ECQ app. Caution, you can write a maximum of 512 characters.

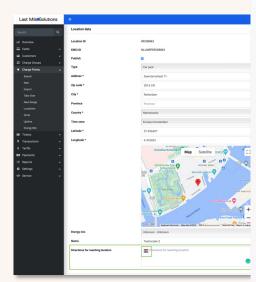
Where is this feature?

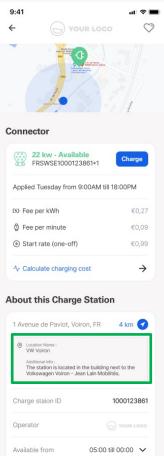
Charging Points > Locations > Search a Location > Direction for reaching location field

Multi-language support

You can add descriptions in different languages. Create a default one in the language you think is most popular for the drivers. Then you can additional descriptions in a different language. To do that, click the Flag icon, then choose "+Add" button.

We advise you to add an English version to offer a fallback language option for international users.





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Payment



#2 No more direct payment via PayPal

Target users: CPO/ MSP/ End-users

Product: All apps

Charging transactions that are paid via PayPal have been showing unsatisfactory performance. Furthermore, the PayPal service has proven to be more costly than EV drivers are willing to pay for. Therefore, we will end direct payment of charging transactions via PayPal as of the 2.29 release. This will impact to ECQ app, Laadpaal app and custom apps.

Existing payment methods such as Credit and Debit cards are continued available to users.

This change was officially announced to all our partners in mid-December 2022.

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UI Improvements

UI Improvements

#3 Enter complex house number

Target users: CPO/MSP/ End users

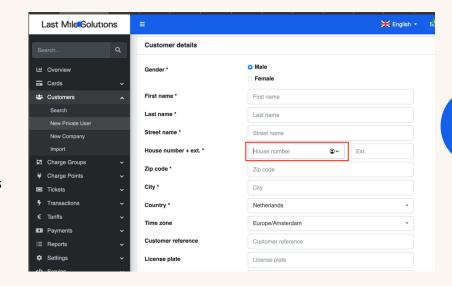
Product: EVC-net

Previously, in the user registration form, the house number field only accepts numbers. The house number extension field is reserved for additional info. This is often problematic to French or Polish users when their house number is more complex, including building name, unit number, letters, etc.

Now, users can enter a complex house number type in the field, as it accepts not only numbers but also text and symbols.

Where is this feature?

Customer > New Private User or New Company > Customer detail form > House number field



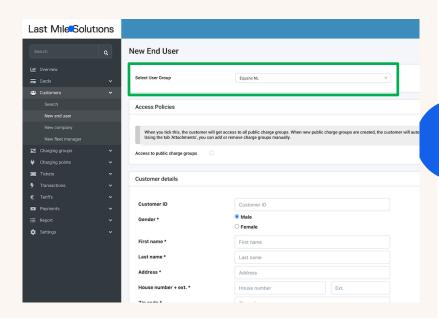
UI Improvements

#4 Change the position of the User Group dropdown

Target users: CPO/MSP/ System users

Product: EVC-net

Previously, the User Group/ Organization selector was located on the top right corner of the screen, which was not optimal. Now, this function is in the main content area.



HA Bug Fix



#5 Eichrecht transaction overview screen stays empty

Target users: CPO/ System users

Product: EVC-net

Eichrecht transaction screen did not display its content, whereas you can still download the data with an excel sheet. This particularly impacted German users.

Where to find this?

Search transaction > Choose a transaction > Click Meter Value > Click "Check Transaction" button > Table should display transaction content

Thank you!



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