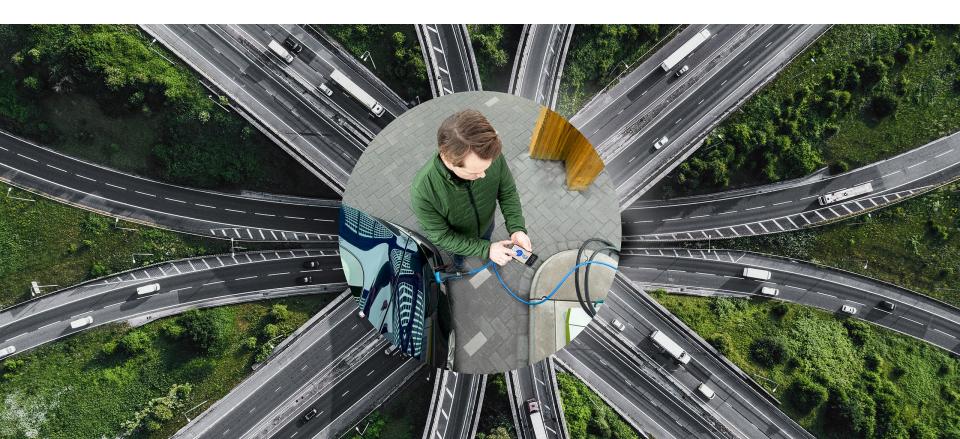
New Functionality Update

June 2022 / release #2.24

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Introduction

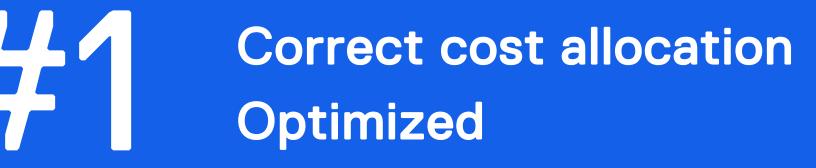
- Please share this 'New Functionality Update' with you colleagues in order to make sure everyone in your organization is aware of the latest changes and added functionalities.
- 2. All 'New Functionality Updates' can be found on the special customer support page, available via the 'Support' button within EVC-net (once logged in).
- Note: Deployment of new functionality takes place outside business hours, at that moment it might occur that the platform is temporarily unavailable. Thank you for your understanding.

Covering part 1

FOR EXTERNAL USE

- 1. Correct cost allocation optimized
- 2. Improved user consent
- 3. Minor improvements & Bug fixes

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#1 Correct cost allocation - optimized

Target users: All user types

Current situation

We received several questions, remarks and feedback to further optimise the previously launched correct cost allocation functionality, which also relates to fleet management functionalities. This update brings several improvements on eMSP/CPO level and on other account levels.

Implemented solution

Customer refence field

- Introduction of a new field "Customer reference" to customer account data (including registration form)
- The customer reference field can be used to e.g. store a custom or internal ID employee number (currently other fields were 'abused' for this reason)
- Customer reference is added to numerous system user reports

License plate

Adding existing "license plate" to numerous system user reports

Cost center number differentiation

- Differentiation of cost center number on charge card, charge point and customer level (including registration form)
- If cost center number is added on customer account level it applies/overwrites only the cost center number(s) fields of charge point and charge card that are empty (and are attached to customer's account)
- Cost center numbers are added to numerous system user reports

Hosting Detail Records

 Ability to view and export Hosting Detail Records (HDRs, product subscriptions) by company, employee, and enduser accounts under menu item Invoices Last Mile Solutions

Improved user consent

#2 Improved user consent

Target users: Company, Employee, End-user

Current situation

Current user registration process was not completely up to date regarding the correct legal documents and consent process.

Implemented solution

End-user agreement

The current Terms & Conditions (T&C) will be replaced with an End User Agreement (EUA) at registration. There are two options for the UAE:

- 1. Default EUA provided by Last Mile Solutions
- 2. Specific/own EUA provided by eMSP/CPO

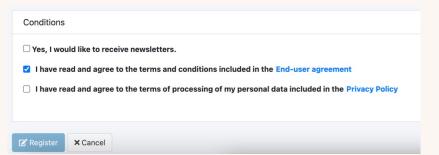
Previous customized T&C will be used for now for those eMSP/CPO customers who already made use of their own EUA. Optionally: Over time specific EUA can replace the existing specific T&C of a CPO/eMSP.

Privacy policy

Added the Last Mile Solutions Privacy Policy at registration page including a consent checkbox.

User account

Both the Last Mile Solutions Privacy Policy and the EUA will be available after registration from the User Data section.



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Minor improvements & Bug fixes

#3 Minor improvements & Bug fixes

Target users: All user types

Implemented solutions

- 1. Map pin in 'select location' is working again.
- Dragging the pin on the map was currently not working making it hard to exactly pinpoint the location of the charge point. This functionality was broken and is now fixed again.

2. Correct application of Gutschrift

 On German invoices, related to the process of Selfbilling, every word RECHNUNG is now changed into GUTSCHRIFT.

3. Account deletion requirements from Apple

 In the coming period Apple will refuse app updates if there is no option for the end-user to delete his or her account or to be referred to/informed about the correct place for doing this. To comply with this a solution has been developed which will be implemented with upcoming updates of the existing and new app(s):



The actual deleting of customer accounts and all related data is the responsibility of the eMSP/CPO. Therefore, the white-label app will show the correct contact details to the enduser. To gather the specific contact details to be shown we will reach out to you.

Thank you!

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