New Functionality Update

April 2022

Last Mile Solutions



Introduction

- I. Please share this 'New Functionality Update' with you colleagues in order to make sure everyone in your organization is aware of the latest changes and added functionalities.
- All 'New Functionality Updates' can be found on the special customer support page, available via the 'Support' button within EVC-net (once logged in).

Covering part 1

FOR EXTERNAL USE

- 1. Extensive Reports (4x)
- 2. Split of transaction margin on CPO/eMSP invoice
- 3. Single Sign On (SSO)
- 4. Additional direct payments methods: Blik & Bancontact
- 5. Updated translations

+1

Extensive Reports (4x)

#1 Extensive Reports (4x)

Target users: CPO / eMSP system users

Situation before

Various reports are available already but experience as insufficient due to numerous requests on customized reports. Catering for each and every custom reporting requests is currently not possible.

Implemented solution

Four extensive data reports (eMSP data, CPO data, Transactions data and Customer data) have been created which enables the CPO or eMSP system user to have all relevant data available under one single export button and with that the freedom to slice and dice it the way he or she would like. In the future the reporting functionality will be further improved.

eports		
Filter		
Туре	✓ 01. CPO data	Ĭ.
	02. eMSP data	1
User groups □ Show	03. Transaction data	
	04. Customer data	
	Customer's transactions	
	Transactions grouped by customer	
	Card transactions	
	Transactions on the provider's network	
	Mailing list	
	All successful transactions	
	All successful loyalty card transactions	

#2

Split of transactions margin on CPO/eMSP invoice

#2 Split of transaction margins on CPO/eMSP invoice

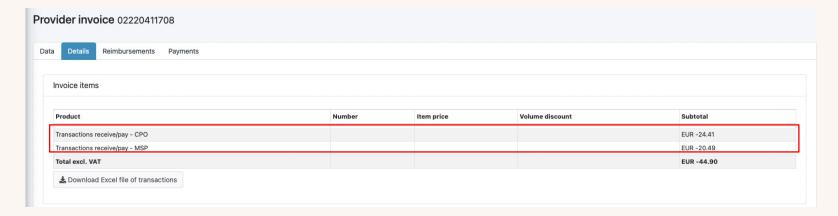
Target users: CPO / eMSP system users

Situation before

On the invoice towards CPO / eMSP the transaction margins of both the CPO part and the eMSP part were displayed as one single amount.

Implemented solution

From now on the transaction margins will be splitted for the CPO part and the eMSP part and displayed separately on the invoice towards the CPO / eMSP.



#3

Single Sign On (SSO)

#3 Single Sign On (SSO)

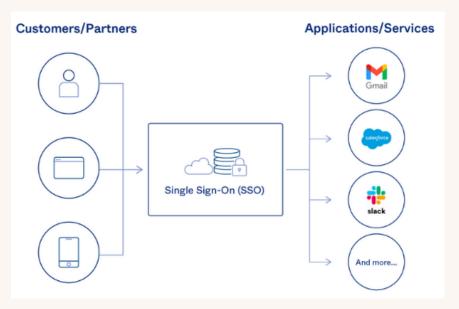
Target users: CPO / eMSP system users

Situation before

So far it was only possible to login into the platform (evc-net) with dedicated evc-net credentials, created by registering user accounts on our platform.

Implemented solution

From now on Single Sign On (SSO), based on the most common market standard called OpenID, is supported as well. With SSO the (already present) end-user credentials of the customer relationship management (CRM) system of the CPO or eMSP can be used to login into our platform.





Additional costs can apply, please get in touch with your account manager for more information.



Additional direct payments methods: Blik & Bancontact

#4 Additional direct payment methods

Target users: All user types

Situation before

For ad-hoc charging (using direct payment without eMSP contract) so far only widely accepted payment methods, like credit card and Paypal were available. Research and customer feedback showed that in some countries a local payment method is more dominant in use.

Implemented solution

The following (local) payment methods will soon become, after some successful final testing, available in your app:

- Bancontact (dominant in Belgium)
- Blik (dominant in Poland)

After successful final testing all white-label apps will be updated to enable this functionality.









For all direct payment methods an additional surcharge of €0,75 excl. VAT is being applied to the end-user.



Blik and Bancontact are, in contrast to creditcard / Paypal, both are pre-paid direct payment methods. Meaning the user pays up front a standard amount (similar to the reserved amount for creditcard / Paypal) and receives a refund for the (potential) amount that remains after the charging session is ended.

#5

Other improvements

#5 Other improvements

Target users: All user types

1. Updated translations

Situation before

Missing or incorrect translations

Implemented solution

Extensive set of German and French translations.

Minor updates on Polish and Hungarian.

Noteworthy improvements:

- German: Gutschrift statement improved
- Polish: Lowered VAT addendum → Title adjustment

Target users: All user types

2. Improved search

Situation before

Not possible to narrow down search input on specific user groups

Implemented solution

In case a CPO or e-MSP has multiple user groups configured they can now be selected as a search filter at the following pages: cards, customers, charge points and charge groups